

# Citizens of the World Kansas City

Family Survey Results  
2018-19

# Connection: Stakeholder Feedback

## Introduction

Each year, CWCS conducts stakeholder surveys (Family and Staff) as a service to CWC Kansas City. The surveys serve as an important source of information in tracking progress toward our shared goals:

- The Family Survey provides information on family engagement, satisfaction with program, feedback on the CWC Way, and family input regarding regional and school priorities.
- The Staff Survey helps understand employee engagement and satisfaction, and gather feedback on key initiatives and areas for improvement.

Following the Staff Survey results, we have provided informational slides on the GALLUP Q12 which makes up the foundation of both employee surveys.

Thank you,

Citizens of the World Charter Schools

## **Summary of Results**

# Connection: Stakeholder Feedback

Overall	CWC Kansas City		
Percentage Agree/Strongly Agree	18-19	(+/-) vs. 17-18	
<b>Family Survey questions related to...</b>			
I. CWC mission and values	84%	(-)	<ul style="list-style-type: none"> <li>• Comparable percentages year over year for most questions, including those related to a CWC child's experience</li> <li>• Declines year over year for questions related to the CWC mission and values and direction of the school</li> </ul>
II. child's experience	92%	---	
III. family participation and engagement	82%	---	
IV. overall school experience	83%	(-)	

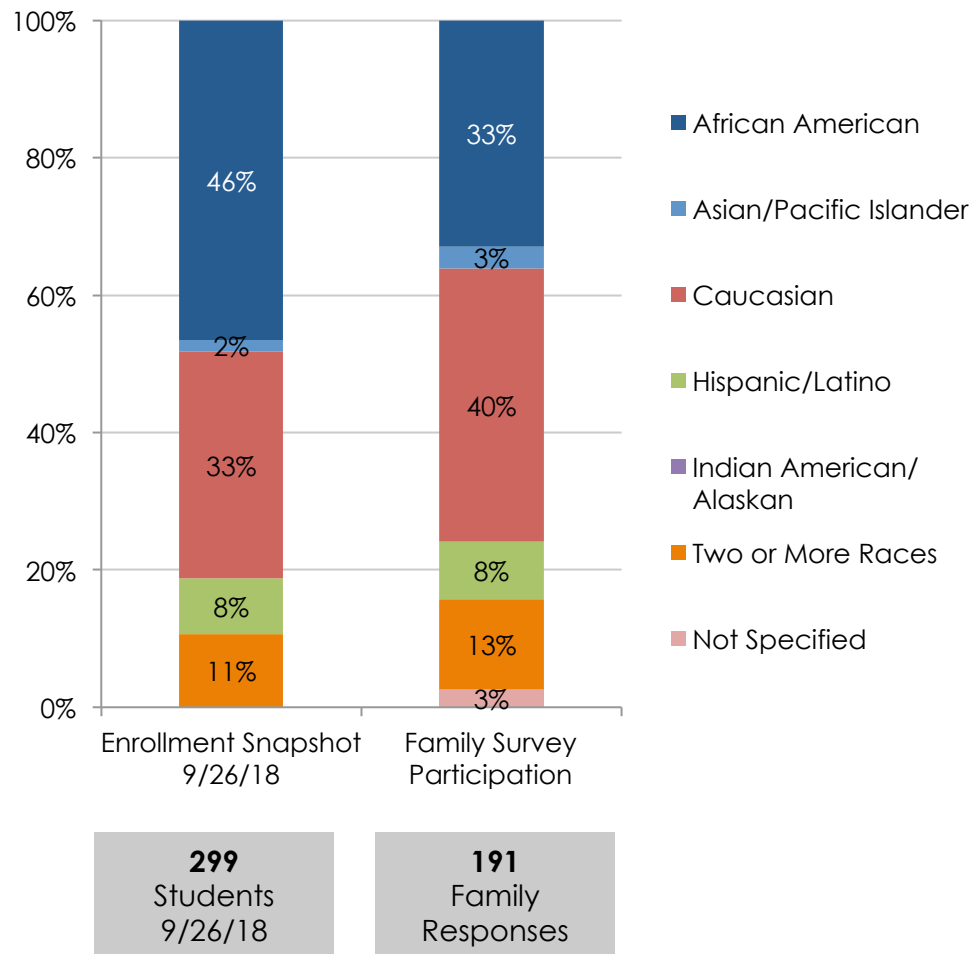
## Authorizer and CWC Survey Goals

Family Participation Goals	Authorizer Goal	80%
	CWC Goal	85% (Interim Goal)
Family Reporting Goal	CWC Goal	90% Agree / Strongly Agree

# Connection: Stakeholder Surveys

## Family Survey 2018-19

### Self-Reported Demographics of Family Respondents



Program Participation	Enrollment Snapshot	Family Survey
Free/Reduced Eligible	66%	48%
English Learners	6%	9%
Students with Disability	10%	9%

# CWCS Suggested Next Steps

The Family Survey provides information on family engagement, satisfaction with program, and feedback on the CWC Way. CWCS identified the following suggested next steps for CWC KC's consideration. These follow a similar theme to those shared for Trimester Reporting.

## **Extend data informed approach**

Utilize survey data as one piece of several data sources to understand family engagement. Consider additional opportunities to collect information and deepen our understanding for specific questions, especially those with lower percentages of agree/strongly agree.

## **Share learnings, not necessarily actions**

Share reflections and learnings based on the survey data. For example, consider how survey results and participation rates align with existing outreach strategies for families throughout the school year.

## **Align with current planning**

Utilize survey data to help reflect on and measure progress on existing priorities at the school and Board levels. Incorporate survey data to inform and develop priorities at the school and Board levels going forward.

## **Detailed Results by Question**

# Family Survey

Family Survey Results - Compared to Prior Year	CWC Kansas City		
	17-18	18-19	(+/-)
Percentage Agree/Strongly Agree			
<b>I. Questions related to CWC mission and values</b>			
a. I feel inspired by CWC mission and values.	92%	93%	+1%
b. CWC is realizing its mission and core values.	92%	86%	-6%
c. I am satisfied with the academic program my child is receiving.	88%	81%	-7%
d. I can describe the CWC learning program.	80%	76%	-4%
<b>Percentage of families responding</b>	<b>56%</b>	<b>80%</b>	<b>+24%</b>
<b>Number of families responding</b>	<b>110</b>	<b>191</b>	<b>---</b>



# Family Survey

Family Survey Results - Compared to Prior Year	CWC Kansas City		
Percentage Agree/Strongly Agree	17-18	18-19	(+/-)
<b>II. Questions related to child's experience</b>			
a. My child is learning to work with others who are different from him/her.	97%	97%	0%
b. My child is learning to work cooperatively with others.	96%	96%	0%
c. My child's teacher knows my child and is respectful towards her/him.	96%	95%	-1%
d. My child is learning to take responsibility for his/her actions.	92%	92%	0%
e. My child is given opportunities to demonstrate his/her learning in a number of ways.	92%	91%	-1%
f. My child's teacher(s) challenge him/her academically.	86%	86%	0%
g. My child understands his/her unique identity.	87%	85%	-2%
<b>Percentage of families responding</b>	<b>56%</b>	<b>80%</b>	<b>+24%</b>
<b>Number of families responding</b>	<b>110</b>	<b>191</b>	<b>---</b>

# Family Survey

Family Survey Results - Compared to Prior Year	CWC Kansas City		
	17-18	18-19	(+/-)
Percentage Agree/Strongly Agree			
<b>III. Questions related to family participation and engagement</b>			
a. I would like to be involved in my child's school but I am not comfortable doing so.*	9%	9%	0%
b. I feel respected and heard in interactions with the staff at the school.	88%	86%	-2%
c. If I were passionate or concerned about an issue at the school, I know how I can get involved to have a voice.	89%	84%	-5%
d. If I need to talk to the principal, it is easy to do so.	77%	79%	+2%
e. My child's school provides forums and opportunities for parents to understand and engage in major decisions.	79%	78%	-1%
<b>Percentage of families responding</b>	<b>56%</b>	<b>80%</b>	<b>+24%</b>
<b>Number of families responding</b>	<b>110</b>	<b>191</b>	<b>---</b>

\*(+) indicates less improvement and a (-) indicates more improvement.

# Family Survey

Family Survey Results - Compared to Prior Year	CWC Kansas City		
	17-18	18-19	(+/-)
Percentage Agree/Strongly Agree			
<b>IV. Questions related to overall school experience</b>			
a. My child's school is headed in the right direction.	96%	86%	-10%
b. My child's school is safe.	86%	84%	-2%
c. Overall, my child's school meets or exceeds my expectations	90%	82%	-8%
d. If asked, I or someone from my family would speak publically and positively on behalf of the my child's school.	90%	80%	-10%
<b>Percentage of families responding</b>	<b>56%</b>	<b>80%</b>	<b>+24%</b>
<b>Number of families responding</b>	<b>110</b>	<b>191</b>	<b>---</b>